NOV 0 5 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. 9361

Application of

Jason Irwin et al.

Serial No. 09/920,756

Filed: August 3, 2001

Group Art Unit:

Examiner:

For: METHOD FOR STORING, RETRIEVING AND MANAGING CONFIGURATION

SETTINGS OF COMPUTER SYSTEMS

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF MAILING (37 CFR 1.8a)

I hereby certify that this correspondence is, on the date as shown below, being transmitted by facsimile to the Commissioner for Patents, Alexandria, VA 22313.

11-5-2004 Karen A. Church
Karen A. Church

Sir:

STATUS INQUIRY

Applicant filed a patent application in this matter on August 3, 2001. Applicant has received a Notice of Publication dated February 6, 2003. The PAIR system indicates that the case was docketed to an Examiner on April 14, 2004. Applicant has not heard anything from the U.S. Patent and Trademark Office since the date of the Notice of Publication. More than three years have passed since the filing of this application.

It is respectfully requested that Applicants be advised of the status of this patent application.

Respectfully submitted,

Attorney for Applicants

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